



FCC Affordable Connection Program (ACP) Customer Consent Form

The FCC has created a federal support program for qualifying individuals for a discount up to **\$30 off** the monthly service price of internet broadband services. (If you are currently a federal lifeline customer, you are pre-qualified for this program and signing this form will allow Rock Island to enroll you in the program. Once approved, Rock Island will initiate the \$30 credit on your internet service.)

As attested below, the customer has been made aware of and understands that this discount will be provided subject to the conditions below:

- A discount from the customer’s broadband service rate of **\$30 per month** will be applied through the end of the program.
- No data limits will be placed on the service or charged for.
- Only one ACP discount is eligible per household. Other providers may offer this discount as well as Rock Island and the customer can transfer the discount to another provider at any time.
- The customer understands that this is a temporary program, and the discount will apply only as long as the program is funded.
- The customer will be notified 30 days before the end of the program that the program will end.
- The customer has the option of continuing service at the regular priced rate for that service or can discontinue service without any termination charges applied to unpaid balances incurred prior to the end of the program or costs associated with unreturned equipment will still be the responsibility of the customer and must be paid.

Customer Certification:

Yes, please enroll me in the ACP program. I consent for Rock Island to transmit my enrollment information to the national database administrator. If applicable, I consent for Rock Island to share my or my student’s information with the appropriate school district for continued support. I also affirm that I understand that the ACP program is a temporary federal government subsidy that reduces my monthly broadband Internet access service bill, and, at the conclusion of the ACP Program, I will be subject to Rock Island’s non-discounted general rates, terms, and conditions if I continue to subscribe to Rock Island broadband Internet access service.

I have read and understand the conditions and would like to receive a discount of up to \$30 on my monthly internet bill.

_____ I am currently a federal lifeline customer

_____ I am not a federal lifeline customer

_____ I, or my child, currently participates in the Access EDU program through Rock Island.

I, or my child, currently attend the _____ (San Juan, Orcas, Lopez, Shaw Island) School District in San Juan County

I have completed the application and have been approved for the Affordable Connection Program through National Verifier.

Signed _____

Date _____

Printed Name _____

Service Address: _____

Mailing Address: _____

Date of Birth of Qualifying Applicant (self, or student) _____

Phone Number _____

Application ID: _____ **(National Verifier Confirmation #)**

Not required for current Federal Lifeline Customer